



tel: 0844 543 4433 fax: 0844 543 4455
email: info@transnetservices.co.uk

	UK Mainland** 1-2 days***	EU Express 1-3 days***	EU Economy 3-6 days***	Channel Islands 1-2 days***	USA/ Canada 1-4 days***	Rest of World 1-6 days***
0 - 5kg*	from £11.95	from £29.95	from £24.95	from £34.95	from £64.95	from £69.95
6 - 10kg*	from £14.95	from £49.95	from £39.95	from £49.95	from £85.95	from £95.95
10 - 20kg*	from £19.95	from £81.95	from £49.95	from £79.95	from £129.95	from £149.95
20 - 30kg*	from £22.95	from £115.95	from £69.95	from £110.95	from £149.95	from £199.95

Network parcel services: Consignments with a weight over 30 kilos will have incremental charge per 0.5kg. Maximum weight of any single item is 50 kilos. Maximum dimension of any single item 300cm x 30cm x 30cm. We are able to ship items outside these parameters through our other services, please contact our call centre on 0844 543 4433 for further advice.

* Volumetric weight charges may apply. In doubt contact our call centre with the dimensions of your shipment and the service required.

** Surcharges apply for Northern Ireland, Isle of Man, Isle of Wight, Scottish remote areas, Scottish Highlands and Islands. Please call us on 0844 543 4433

*** Transit times are in working days and are dependant upon the day of shipping/collection.

Shipping information required:

Full name, delivery address, postcode and telephone number for the consignee. All shipments must be signed for unless you give us specific instructions. We are not able to deliver to Royal Mail 'Post Office boxes'. Once we have accepted your instructions and the shipment has been booked you will be able to track your shipment online via our website. www.transnetservices.co.uk Full instructions will be emailed to you.

We are committed to delivering your shipments with speed and care. Shipments should be packed to withstand the normal rigours of road and aircraft handling and transportation.

Hints and tips for packaging.

- ◆ Choose the size of the package according to its content. Under-filled boxes are likely to collapse; overloaded ones may burst.
- ◆ Always use high quality materials for your shipments. Consider strength, cushioning, and durability when selecting your wrapping supplies.
- ◆ Choose boxes made of corrugated cardboard, with good quality outer liners. Use heavy-duty double-layered board for valuable items.
- ◆ Make use of cushioning materials, especially to stop your packaging contents from moving.
- ◆ Use strapping, when suitable, as a good way to seal and secure your box. Use strong tape if a strapping machine is not available.
- ◆ Put fragile goods in the centre of a package; ensuring they don't touch the sides. Your item should be well cushioned on all sides.
- ◆ Place powders and fine grains in strong plastic bags, securely sealed and then packed in a rigid fibreboard box.
- ◆ Repack your gifts properly. Many goods sold in attractive packaging may not be suitable for shipping.
- ◆ Use triangular tubes not round tube-type cylinders to pack rolled plans, maps and blueprints.
- ◆ Protect your data discs, audio and video-tapes with soft cushioning material around each item.
- ◆ Complete the address clearly and completely, using uppercase letters when handwriting labels to improve readability for our personnel.
- ◆ Always use cardboard dividers when sending flat, fragile material (such as vinyl records).

Do not.

- ◆ Do not use bags made of fabric or cloth.
- ◆ Do not over seal your package. Remember that all shipments can be opened by customs authorities for inspection.
- ◆ Do not use cellophane tape or rope to seal your shipment.
- ◆ Do not consider "Fragile" and "Handle with care" labels as a substitute for careful packaging. They are only appropriate for information purposes.

Please note that we will accept no liability for the packaging advice we provide. You the customer remain responsible for ensuring packaging is adequate for transportation. **In certain circumstances we may be able offer a re-packaging service. Please ask our call centre for advice.**



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